Splunk Accessibility Conformance Report

International Edition

(VPAT® Version 2.4)

Product Name/Version:	Splunk Enterprise / 9.0.2303
Product Description:	Splunk Enterprise is a software product that enables you to search, analyze, and visualize the data gathered from the components of your IT infrastructure or business operations.
Date:	March 15, 2023
Contact Information:	Faya Peng Sr. Director Product Management, Splunk Splunk Inc. – fpeng@Splunk.com Harmeet Kaur Accessibility Engineer, Splunk Splunk Inc. - Harmeetk@splunk.com Emma Hardman Sr. Accessibility Program Manager Splunk Inc. - ehardman@splunk.com
Notes:	This document is an increment to prior VPAT for Splunk Enterprise 9.0.2303 This is a web-based application only. Therefore, the following references from the conformance level and remarks columns have been removed: Electronic Docs, Software, Close, and Authoring Tools. The scope of our accessibility testing covers non-admin user roles only. Pages/components applying to the admin function have not been tested.
Evaluation Methods Used:	Automated evaluation scans and manual evaluation by experienced reviewers.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports**: Some functionality of the product does not meet the criterion.

- **Does Not Support**: The majority of product functionality does not meet the criterion.

- **Not Applicable**: The criterion is not relevant to the product.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes: This is a web-based application only. Therefore, the following references from the conformance level and remarks columns have been removed: Electronic Docs, Software, Close, and Authoring Tools.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	Web: The application meets the non-text content requirement which means that all images have an alt text value. Exception: The images on the "Authorization" page are missing alt text value
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	Web: Not Applicable
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria	Web: Not Applicable	Web: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	Web: Not Applicable
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508	Web: Partially Supported	Web: Some of the information, structure, and relationships can be programmatically determined. - The close button on the modal is announced as the "Close graphic" button. - The empty rows on the table on the "Authorization" page are not announced as "Empty" which can be confusing for screen reader users.

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		- The admin "tooltip" on the Authorization page does not provide enough information to the user about the tooltip. - The items in the "Index" field submenu on the Authorization page are not announced to the user when selected and the items are announced as "Spelling Errors" <dt> and <dd> elements are not contained by a <dl> on the Archive Summary page. - There are two focuses available on the screen and NVDA does not read out the correct info to the user when they expand the "Select Indexes Filter" menu. - The "Remove Row" button is announced as the "Remove Row Graphic" button. - The "Add Dimension Filter" button is announced as Plus graphic - The "Add dimension Filter" button does not announce the action initiated and no focus is visible on the page. - The "error" icon with the message is not announced to the user with screen reader arrow keys. - The "Export" link is disabled but that information is not announced to the user by the screen reader. "Learn More" links are not descriptive enough "Search String" focus renders invalid information to the user which is irrelevant. - The section expand/collapse section on the "Summary" page of Monitoring Console does not interact with screen reader. - The tooltip info for "action required" warning button is not announced to the user with the screen reader.

Criteria	Conformance Level	Remarks and Explanations
		- The screen reader does not announce the content on the page while navigating on "risky commands" page - Screen reader does not announce the modal header info to the user on "upload apps" modal - The tooltip information is not read to the user by the screen reader on UDF page - Add federated panel_Alert Error message is not conveyed by the screen reader - Add federated Panel_Confirm message is not being announced by the screen reader - Add Federated Search page_Learn more links are not descriptive enough to the users - Add federated page_keyboard navigation information is not being announced - Errors messages is not being announced - Checkboxes select/checked both states are being announced - Dashboard_two skip links on the page_one should be removed within the page - Dashboard selected item is not being announced which can be confusing to the screen reader users - Error Required field labels should be announced - Confirmation information is not being announced along the close(x) button - Checkbox selected state is not being announced by the screen reader - Multiple with same name "Remove buttons" should have unique labels to identify by the screen reader users. - Fields Labels are not being announced corresponded to the field information

Criteria	Conformance Level	Remarks and Explanations
		- Link to studio dashboard is not being announced - Ingest Actions_checkboxes and radio buttons are not announced association to field group label - Ingest Actions_Browse or paste from clipboard button should be more descriptive. - Assist Breadcrumb dropdown not enough information is given to the screen reader users - Assist_All indicators_ Table data cells are missing or empty - Assist All Indicators_ Results column icon information is not being announced - Dashboard_Edit Permissions labels are not announced association to the checkboxes - Search and Reporting_All pages_tables action column all links have given the same name - Search and Reporting_Reports pages_select time range_radio buttons are not announced association to the group label - Search and Reporting_Sort column information is not being announced - Search and reporting page_Table row data is not announced association to the column header - Search and Reporting_Reports page_edit permission checkbox disabled state is not being announced by the screen reader - Extra info is being announced before the Save button. - Dashboard_Trusted domain list Delete header info is not being announced association to the close button - Search and reporting_Banner information is not being announced by screen reader.

Criteria	Conformance Level	Remarks and Explanations
		• Dashboard Inputs on canvas selection updates are not being announced by the screen reader. • Studio dashboard_ inputs labels are not being announced in association to the list box. • Dashboard data overview the edit/delete should have unique labels. • Dashboard Event viewer Viz_ Paginator next and previous button no further information is being announced by the screen reader • Home page_ table rows reading each row data- click to sort is announced repeatedly. • Home page_ recently viewed_ menu items_ incorrect instructions are given. • Home Page Paginator selected items not being announced. • Home page Menu items once user selection no further information is being announced by the screen reader. • Home page_Left Nav Pin/unpin buttons-after action is initiated no further information is announced by the screen reader.

1.3.2 Meaningful Sequence (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.1.3.2 (Web)
   • 10.1.3.2 (Non-web document)
   • 11.1.3.2.1 (Open Functionality Software)
   • 11.1.3.2.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
	Web: Supports	Web: The application supports meaningful sequence as it relates to reading and navigation order.

Criteria	Conformance Level	Remarks and Explanations
● 602.3 (Support Docs)		

1.3.3 Sensory Characteristics (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.1.3.3 (Web)
    ● 10.1.3.3 (Non-web document)
    ● 11.1.3.3 (Open Functionality Software)
    ● 11.1.3.3 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Partially Supported	Web: The application meets compliance requirements for instruction not relying on shape, size, or visual location.
		    ● Error icon on the "Risky Commands" page is not announced to the user by the screen reader
		    ● The "toggle switches" on the "View options" UDF announced as selected and pressed on
		    ● The "Enable Automation UI updates" switch announces enable/disable, selected/not selected instead of on and off
		    ● Dashboard_ Visualization banner warning icon information is not being conveyed

1.4.1 Use of Color (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.1.4.1 (Web)
    ● 10.1.4.1 (Non-web document)
    ● 11.1.4.1 (Open Functionality Software)
    ● 11.1.4.1 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Partially Supported	Web: The application supports color-coding and additional methods being used to convey content or distinguish visual elements.
		    ● Dashboard Warning message Learn more link needs to be underlined
		    ● Color is the only way of conveying the Alert message

1.4.2 Audio Control (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.1.4.2 (Web)
    ● 10.1.4.2 (Non-web document)
    ● 11.1.4.2 (Open Functionality Software)
    ● 11.1.4.2 (Closed Software)
	Web: Not Applicable	Web: There is no auto-playing audio included in the application.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supported	Web: The supports standard keyboard navigation and input functions (such as pressing [Tab] to move between input fields, pressing the arrow keys to move between list items, and pressing [Space] or [Enter] to make selections). Exception: • The user is unable to access "Test" field on Dashboard • The user is unable to access the charts with Keyboard when they are saved in Dashboard. • The clear "X" button is not accessible by keyboard on the "View Index Inheritance" page. • Non-interactive elements on the page get focus which is incorrect behavior. • The focus does not land on selected tab and does not move inside tabs with Arrow keys on "Federated search" page • The "X" remove button once the user upload a file on "Upload apps" modal does not get focus with keyboard • The right nav menu items on the dashboard are not accessible by the keyboard. • The charts created on the dashboard page can be resized only with mouse and no keyboard

Criteria	Conformance Level	Remarks and Explanations
		● Add federated provider panel_radio buttons_make selection with arrow keys ● Dashboard token_ Drilldown_ Set token_ Values doesn't have keyboard access ● Save button once the user makes the changes to the code Save button is not keyboard Accessible ● Choose default Dashboard Panel selection dropdown doesn't open with space or enter key ● The close "X" button is not accessible by keyboard on the "Explore Splunk Enterprise" page ● Dashboard drilldown_dropdown_correct information is not given to navigate the dropdown information. ● Assists_Topology section explorer is not Keyboard accessible. ● Ingest Actions_ Expandable section is not keyboard accessible ● Dashboard_ "Warn users when leaving Splunk" message is not triggered with keyboard. ● Search and Reporting_Date picker calendar is not keyboard accessible ● Search and Reporting Create Table view page is not Keyboard accessible. ● Studio Dashboard All charts and inputs no access to configure selection unless mouse key is used ● Dashboard Inputs on canvas dropdown inputs drag & drop functionality is not accessible via keyboard or screen reader ● Dashboard Studio - Updated base + chain behavior data overview configure is not keyboard accessible.

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supported	Web: The application supports most components that receive keyboard focus, focus can be moved away from that component using the keyboard, with some minor exceptions Exception: • There is a keyboard trap when user expands "Select filter" button on Analytics page • Dashboard Data overviews query field have keyboard trap as user can't move out of it.
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: The application is a web-based application that does not utilize single-character key shortcuts.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Web: Does not Support	Web: The application does not have session timeout alerts to notify users when the sessions are about to end.

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: The application supports the Pause and Stop functionality for moving and scrolling search results.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: The application supports real-time search causing the page to update within the acceptable range, and it can be disabled in the GUI if necessary.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply	Web: Supports	Web: The application provides the ability to skip navigation and other page elements that may be repeated across web pages where applicable.

Criteria	Conformance Level	Remarks and Explanations
● 11.2.4.1 (Open Functionality Software) – Does not apply ● 11.2.4.1 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: The application uses descriptive and informative titles that are applied to pages within the application.
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Open Functionality Software) ● 11.2.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool)	Web: Partially Supported	Web: The application uses a logical tab order that preserves meaning and operability with some exceptions. Exception: ● The focus does not land on "Close" button when user opens up the "Save to dashboard" panel. ● There are two focuses available on the screen and NVDA does not read out the correct info to the user when they expand the "Select Indexes Filter" menu.

Criteria	Conformance Level	Remarks and Explanations
● 602.3 (Support Docs)		● The focus order is incorrect on the footer button on the page of the "Add new filter" button. ● The "Add dimension Filter" button does not announce the action initiated and no focus is visible on the page. ● The focus does not land where it was initiated when the user "Applies" the changes into the "Add filter" button. ● The focus does not land on selected tab and does not move inside tabs with Arrow keys on "Federated search" page ● The focus does not return to the initiated element when user closes the "Add Federated Provider" modal ● When user activates the "Add Federated Provider" button, the focus does not land on "X" button. ● when user opens the modal on "risky commands" page, the focus is incorrect along with other interactions. ● The focus does not return to the initiated element when user closes the modal on risky commands page. ● The focus does not return to the initiated state from "Clone Dashboard" modal to Actions menu ● The focus lands on body content inside the modal from "Clone Dashboard" menu item ● The focus should land on "X" close button on "Automation UI Updates" modal ● once user access the restrict button from the message box_Focus doesn't return back to the toggle button where the action was initiated ● "Skip to navigation" link focus jumps from the main page to Find field button.

Criteria	Conformance Level	Remarks and Explanations
		• Health Reports health status, once the links are in expanded state the focus jumps to the last link on the page • Ingest Actions Create New Ruleset_Sourcetype menu items after making it selection_Focus jumps to the top of the page • Configure Limits_from last item focus jumps to the top not to the save button.

2.4.4 Link Purpose (In Context) (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.2.4.4 (Web)
    • 10.2.4.4 (Non-web document)
    • 11.2.4.4 (Open Functionality Software)
    • 11.2.4.4 (Closed Software
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Partially Supported	Web: This purpose of each link is determined from the link text or from the link text and its context.
		• The "Learn More" link on "risky commands" page is not descriptive enough, does not provide user info about the link.

2.5.1 Pointer Gestures (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
    • 9.2.5.1 (Web)
    • 10.2.5.1 (Non-web document)
    • 11.2.5.1 (Open Functionality Software)
    • 11.2.5.1 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Web: Not Applicable	Web: The requirement is applicable only to handheld devices, such as mobile phones and computer tablets. Splunk Enterprise's GUI is designed for desktop and laptop use. As such, this requirement is not applicable.

2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to:	Web: Not Applicable	Web: The requirement is applicable only to handheld devices, such as mobile phones and computer tablets.

Criteria	Conformance Level	Remarks and Explanations

EN 301 549 Criteria
    ● 9.2.5.2 (Web)
    ● 10.2.5.2 (Non-web document)
    ● 11.2.5.2 (Open Functionality Software)
    ● 11.2.5.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
		Splunk Enterprise's GUI is designed for desktop and laptop use. As such, this requirement is not applicable.

2.5.3 Label in Name (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
    ● 9.2.5.3 (Web)
    ● 10.2.5.3 (Non-web document)
    ● 11.2.5.3.1 (Open Functionality Software)
    ● 11.2.5.3.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Web: Partially Supports	Web: Controls which include text or images of text are labeled properly throughout the application.
		Exceptions:
		    ● Some fields on ingest actions page
		    ● Some dashboard field labels
		    ● Federated search inputs

2.5.4 Motion Actuation (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
    ● 9.2.5.4 (Web)
    ● 10.2.5.4 (Non-web document)
    ● 11.2.5.4 (Open Functionality Software)
    ● 11.2.5.4 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Web: Not Applicable	Web: The requirement is applicable only to handheld devices, such as mobile phones and computer tablets. Splunk Enterprise's GUI is designed for desktop and laptop use. As such, this requirement is not applicable.

3.1.1 Language of Page (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.3.1.1 (Web)
    ● 10.3.1.1 (Non-web document)
	Web: Supports	Web: The application has language attributes on the HTML element that are set on each page.

Criteria	Conformance Level	Remarks and Explanations
11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supported	Web: The application supports the context staying the same when a component receives focus. Exception: The "inspect" link opens in a new tab info is not announced by the screen reader.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Web: Partially Supported	Web: Changing the setting of a component does not initiate a change of context. Exception: - The "RapidDiag" link opening in new tab is not announced as same by the screen reader - The "Learn More" link inside the modal on "risky commands" page does not announce as opening in new tab

Criteria	Conformance Level	Remarks and Explanations
● 602.3 (Support Docs)		
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria ● 9.3.3.1 (Web) ● 10.3.3.1 (Non-web document) ● 11.3.3.1.1 (Open Functionality Software) ● 11.3.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supported	Web: The application supports labeling for elements that require a specific format, value or length where appropriate. Exceptions: ● The messages displayed on the upload apps page is not announced to the user ● The messages displayed on the UDF page is not announced to the user ● Federated Search_Add Provider_The Alert message is not being announced by the screen reader
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria ● 9.3.3.2 (Web) ● 10.3.3.2 (Non-web document) ● 11.3.3.2 (Open Functionality Software) ● 11.3.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supported	Web: The application buttons and links are labeled properly throughout the application. Exceptions: ● Add federated panel_agree checkbox is not being announced association to the label ● Dashboard Studio_Add Drilldown_ dropdown items are not announced association to the dropdown label ● Dashboard_Trused domain list field label should be announced as it is shown on the screen. ● Home Page_ recently viewed tab Search field should have descriptive label to have better search experience.
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria ● 9.4.1.1 (Web) ● 10.4.1.1 (Non-web document)	Web: Supports	Web: Elements on the page have significant HTML/XHTML validation.

Criteria	Conformance Level	Remarks and Explanations
• 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Not required • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supported	Web: For Most user interface components, the name and role can be programmatically determined; states, properties and values that can be set by the user can be set and notification of changes to these items is available to users with assistive technologies but with exception. Exception: • Allowed ARIA attributes are missing for the elements on the "View Index Inheritance" page. • The "?" button inside the health report is missing label • One of the footer buttons in the modal on "risky commands" page is announced as a link. • The "X" close button on "Upload App" modal is announced as "False" button • Dashboard studio token_ expand/collapse missing labels • Learn more "link" role is missing • The "x" button is missing the role and proper label

Table 2: Success Criteria, Level AA

Notes: This is a web-based application only. Therefore, the following references from the conformance level and remarks columns have been removed: Electronic Docs, Software, Close, and Authoring Tools.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: Captions are not offered as a core functionality in the application because no live audio content and no synchronized media is included in the core application.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.2.5 (Web) ● 10.1.2.5 (Non-web document) ● 11.1.2.5 (Open Functionality Software) ● 11.1.2.5 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: Audio descriptions are not offered as a core functionality in the application because no live audio content and no synchronized media is included in the core application.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria	Web: Not Applicable	Web: This requirement is applicable only to handheld devices, such as mobile phones and computer tablets.

Criteria	Conformance Level	Remarks and Explanations
9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		Splunk Enterprise's GUI is designed for desktop and laptop use. As such, this requirement is not applicable.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Does Not Support	Web: Inputs are not uniformly marked up to implement autofill or other form input data at this time
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supported	Web: Much of the application supports the minimum contrast requirements of WCAG 2.0 AA with contrast ratio equal to or greater than 4.5:1. Exception: - The color contrast fails on Splunk Enterprise - The color contrast ratio fails on "View Index Inheritance" - The text on the screen fails color contrast ratio of 4.5:1 on the "Archive Management" page - Ingest Actions Route to destination menu items selected state is not easily identified as the color ratio is low - Search and Reporting page_Calendar selected date is failing the contrast ratio

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supported	Web: The application supports zooming with 3rd party applications and also 200% with no loss in content or functionality. Exception: ● Resize 200% page functionally is not accessible ● Add Federated Panel_ resize the browser to 200%_ page is not wrapping to fit the screen ● 200% page functionality not wrapping to fit the screen ● Health Reports Panel _lost of functionality when browser is set to 200% ● Ingest Actions_Navigation bar dropdown menu text is not wrapping to fit the screen ● Search and Reporting page_200% the Table Title column is not wrapping
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: Alt-text is provided for all images that represent text and have contextual meaning in the application.
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria ● 9.1.4.10 (Web)	Web: Does not Support	Web: Pages do not uniformly reflow to single column view at this time.

Criteria	Conformance Level	Remarks and Explanations
• 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: Many user interface components and graphical objects meet the 3:1 contrast standard. Exceptions: Some inputs, charts, and buttons do not yet meet this standard.
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Does not support	Web: Pages do not support text spacing at this time.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software)	Web: Supports	Web: The application supports content on hover where applicable throughout the application.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: There are multiple ways to access links and page content throughout the application.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supported	Web: The applications provide descriptive page headings with the labels with minor exceptions. Exception: • H1 is missing on the page, but there is H2 present on the Restore Summary page. • There should be only one heading level 1 on the "new" dashboard page. • Federated Panel_No heading hierarchy is followed • Heading level 3 is given to the icon button which should be removed • Ingest Actions_Code button_heading hierarchy is incorrect • Assist_ heading hierarchy is incorrect
2.4.7 Focus Visible (Level AA) Also applies to:	Web: Partially Supported	Web: Most keyboard operable user interface components provide a visible keyboard focus indicator.

Criteria	Conformance Level	Remarks and Explanations

EN 301 549 Criteria
    ● 9.2.4.7 (Web)
    ● 10.2.4.7 (Non-web document)
    ● 11.2.4.7 (Open Functionality Software)
    ● 11.2.4.7 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
		Exception:
		    ● There are two focuses available on the screen and NVDA does not read out the current info to the user when they expand the "Select Indexes Filter" menu.
		    ● The "Add dimension Filter" button does not announce the action initiated and no focus is visible on the page.
		    ● The focus does not land where it was initiated when the user "Apply" the changes into the "Add filter" button.
		    ● There is no focus visible on the page for "Action required" warning button
		    ● Assist_ The cards button have no focus visible with solid border

3.1.2 Language of Parts (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.3.1.2 (Web)
    ● 10.3.1.2 (Non-web document)
    ● 11.3.1.2 (Open Functionality Software) – Does not apply
    ● 11.3.1.2 (Closed Software) – Does not apply
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Supports	Web: The HTML tags on all pages include a default language attribute in the application.

3.2.3 Consistent Navigation (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.3.2.3 (Web)
    ● 10.3.2.3 (Non-web document) – Does not apply
    ● 11.3.2.3 (Open Functionality Software) – Does not apply
	Web: Supports	Web: Consistent navigation is implemented throughout the application on web pages and does not change order.

Criteria	Conformance Level	Remarks and Explanations
11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: The UI components with the same functionality are consistently identified within the application.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Web: The application provides suggestions for correcting errors.

Criteria	Conformance Level	Remarks and Explanations

3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.3.3.4 (Web)
    ● 10.3.3.4 (Non-web document)
    ● 11.3.3.4 (Open Functionality Software)
    ● 11.3.3.4 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Supports	Web: Error prevention (legal, financial and data) are applicable to the Splunk Enterprise application.

4.1.3 Status Messages (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
    ● 9.4.1.3 (Web)
    ● 10.4.1.3 (Non-web document)
    ● 11.4.1.3 (Open Functionality Software)
    ● 11.4.1.3 (Closed Software) – Does not apply
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Web: Partially Supported	Web: The application supports important status messages being present when focus is not set to that message.
		
		Exceptions:
		    ● Timer 5s changing information is not being conveyed to the users

Table 3: Success Criteria, Level AAA

Notes: this application was not evaluated for Level AAA

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Web: **Not Evaluated**	Web: **Not Evaluated**

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		
1.2.8 Media Alternative (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**
1.2.9 Audio-only (Live) (Level AAA) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**
1.3.6 Identify Purpose (Level AAA 2.1 only) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**
1.4.6 Contrast (Enhanced) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**
1.4.7 Low or No Background Audio (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**
1.4.8 Visual Presentation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**
1.4.9 Images of Text (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**
2.1.3 Keyboard (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**
2.2.3 No Timing (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**
2.2.4 Interruptions (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**
2.2.5 Re-authenticating (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**

Criteria	Conformance Level	Remarks and Explanations
2.2.6 Timeouts (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**
2.3.2 Three Flashes (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**
2.3.3 Animation from Interactions (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**
2.4.8 Location (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**
2.4.9 Link Purpose (Link Only) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**
2.4.10 Section Headings (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**
2.5.5 Target Size (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**
3.1.3 Unusual Words (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**
3.1.4 Abbreviations (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**
3.1.5 Reading Level (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**
3.1.6 Pronunciation (Level AAA) EN 301 549 Criteria – Does not apply	Web: **Not Evaluated**	Web: **Not Evaluated**

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		

3.2.5 Change on Request (Level AAA)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Web: **Not Evaluated**	Web: **Not Evaluated**

3.3.5 Help (Level AAA)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Web: **Not Evaluated**	Web: **Not Evaluated**

3.3.6 Error Prevention (All) (Level AAA)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Web: **Not Evaluated**	Web: **Not Evaluated**

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Screen readers can access the different UI elements within the application.
302.2 With Limited Vision	Supports	The application supports standard browser magnification and contrast adjustments.
302.3 Without Perception of Color	Supports	Minimum contrast requirements WCAG 2.0 AA are adhered to with a contrast ratio equal to or better than 4.5:1
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Not Applicable	
302.7 With Limited Manipulation	Supports	The application supports standard input mechanisms such as user-provided keyboards and pointing devices.
302.8 With Limited Reach and Strength	Not Applicable	
302.9 With Limited Language, Cognitive, and Learning Abilities	Not Applicable	

Chapter 4: Hardware

Notes: this is a web-based application only and not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Supports	
402.2.2 Transactional Outputs	Not Applicable	
402.2.3 Speech Delivery Type and Coordination	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
402.2.4 User Control	Not Applicable	
402.2.5 Braille Instructions	Not Applicable	
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	
402.3.2 Non-private Listening	Not Applicable	
402.4 Characters on Display Screens	Not Applicable	
402.5 Characters on Variable Message Signs	Not Applicable	
[***403 Biometrics***](#)	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	
[***404 Preservation of Information Provided for Accessibility***](#)	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	
[***405 Privacy***](#)	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	
[***406 Standard Connections***](#)	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	
[***407 Operable Parts***](#)	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	
407.3.2 Alphabetic Keys	Not Applicable	
407.3.3 Numeric Keys	Not Applicable	
407.4 Key Repeat	Not Applicable	
407.5 Timed Response	Supports	
407.6 Operation	Not Applicable	
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	
407.8.2 Side Reach	Not Applicable	
407.8.2.1 Unobstructed Side Reach	Not Applicable	
407.8.2.2 Obstructed Side Reach	Not Applicable	
407.8.3 Forward Reach	Not Applicable	
407.8.3.1 Unobstructed Forward Reach	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
407.8.3.2 Obstructed Forward Reach	Not Applicable	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	
408.3 Flashing	Not Applicable	
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	
412.3.2 Wireline Handsets	Not Applicable	
412.4 Digital Encoding of Speech	Not Applicable	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	
412.7 Video Communication	Not Applicable	
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	
412.8.2 Voice and Hearing Carry Over	Not Applicable	
412.8.3 Signal Compatibility	Not Applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
414.1.2 Other ICT	Not Applicable	
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	
415.1.2 Audio Description Controls	Not Applicable	

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	
502.2.2 No Disruption of Accessibility Features	Not Applicable	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationships	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See [WCAG 2.x](#) section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: [Support Documentation and Services](#)

Notes: this application does not include non-web documents and is, therefore, not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	
602.3 Electronic Support Documentation	See [WCAG 2.x](#) section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	
603.3 Accommodation of Communication Needs	Not Applicable	

EN 301 549 Report

Notes:

Chapter 4: Functional Performance Statements (FPS)

Notes: the conformance levels below are based on the European standards.

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	Screen reader can access the different UI elements within the application
4.2.2 Usage with limited vision	Supports	The application supports standard browser magnification and contrast adjustments
4.2.3 Usage without perception of colour	Supports	Minimum contrast requirements of WCAG 2.0 AA are adhered to with a contrast ration equal to or better than 4.5:1
4.2.4 Usage without hearing	Not Applicable	
4.2.5 Usage with limited hearing	Not Applicable	
4.2.6 Usage with no or limited vocal capability	Not Applicable	
4.2.7 Usage with limited manipulation or strength	Supports	The application supports standard input mechanisms such as user-provided keyboard and pointing devices.
4.2.8 Usage with limited reach	Not Applicable	
4.2.9 Minimize photosensitive seizure triggers	Not Applicable	
4.2.10 Usage with limited cognition, language or learning	Not Applicable	
4.2.11 Privacy	Not Applicable	

Chapter 5: Generic Requirements

Notes: this is a web-based application only and does not fit the definition of an Information and Communication Technology (ICT).

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13

Criteria	Conformance Level	Remarks and Explanations
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	
5.1.3.2 Auditory output delivery including speech	Not Applicable	
5.1.3.3 Auditory output correlation	Not Applicable	
5.1.3.4 Speech output user control	Not Applicable	
5.1.3.5 Speech output automatic interruption	Not Applicable	
5.1.3.6 Speech output for non-text content	Not Applicable	
5.1.3.7 Speech output for video information	Not Applicable	
5.1.3.8 Masked entry	Not Applicable	
5.1.3.9 Private access to personal data	Not Applicable	
5.1.3.10 Non-interfering audio output	Not Applicable	
5.1.3.11 Private listening volume	Not Applicable	
5.1.3.12 Speaker volume	Not Applicable	
5.1.3.13 Volume reset	Not Applicable	
5.1.3.14 Spoken languages	Not Applicable	
5.1.3.15 Non-visual error identification	Not Applicable	
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	
5.1.4 Functionality closed to text enlargement	Not Applicable	
5.1.5 Visual output for auditory information	Not Applicable	
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	
5.1.7 Access without speech	Not Applicable	
5.2 Activation of accessibility features	Not Applicable	
5.3 Biometrics	Not Applicable	
5.4 Preservation of accessibility information during conversion	Not Applicable	
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	
5.5.2 Operable parts discernibility	Not Applicable	
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.6.1 Tactile or auditory status	Not Applicable	
5.6.2 Visual status	Not Applicable	
5.7 Key repeat	Not Applicable	
5.8 Double-strike key acceptance	Not Applicable	
5.9 Simultaneous user actions	Not Applicable	

Chapter 6: ICT with Two-Way Voice Communication

Notes: this is a web-based application only and does not fit the definition of an Information and Communication Technology (ICT).

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Not Applicable	
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Not Applicable	
6.2.1.2 Concurrent voice and text	Not Applicable	
6.2.2.1 Visually distinguishable display	Not Applicable	
6.2.2.2 Programmatically determinable send and receive direction	Not Applicable	
6.2.2.3 Speaker identification	Not Applicable	
6.2.2.4 Visual indicator of Audio with RTT	Not Applicable	
6.2.3 Interoperability	Not Applicable	
6.2.4 RTT responsiveness	Not Applicable	
6.3 Caller ID	Not Applicable	
6.4 Alternatives to voice-based services	Not Applicable	
6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
6.5.3 Frame rate	Not Applicable	
6.5.4 Synchronization between audio and video	Not Applicable	
6.5.5 Visual indicator of audio with video	Not Applicable	
6.5.6 Speaker identification with video (sign language) communication	Not Applicable	
6.6 Alternatives to video-based services (advisory only)	Advisory – no response required	Advisory – no response required

Chapter 7: ICT with Video Capabilities

Notes: this is a web-based application only and does not fit the definition of an Information and Communication Technology (ICT).

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Not Applicable	
7.1.2 Captioning synchronization	Not Applicable	
7.1.3 Preservation of captioning	Not Applicable	
7.1.4 Captions characteristics	Not Applicable	
7.1.5 Spoken subtitles	Not Applicable	
7.2.1 Audio description playback	Not Applicable	
7.2.2 Audio description synchronization	Not Applicable	
7.2.3 Preservation of audio description	Not Applicable	
7.3 User controls for captions and audio description	Not Applicable	

Chapter 8: Hardware

Notes: this is a web-based application only and not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Not Applicable	
8.1.3 Colour	Not Applicable	
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range	Not Applicable	
8.2.1.2 Incremental volume control	Not Applicable	
8.2.2.1 Fixed-line devices	Not Applicable	
8.2.2.2 Wireless communication devices	Not Applicable	
8.3 Stationary ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach	Not Applicable	
8.3.2.2 Unobstructed low forward reach	Not Applicable	
8.3.2.3.1 Clear space	Not Applicable	
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Not Applicable	
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Not Applicable	
8.3.2.4 Knee and toe clearance width	Not Applicable	
8.3.2.5 Toe clearance	Not Applicable	
8.3.2.6 Knee clearance	Not Applicable	
8.3.3.1 Unobstructed high side reach	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
8.3.3.2 Unobstructed low side reach	Not Applicable	
8.3.3.3.1 Obstructed (≤ 255 mm) side reach	Not Applicable	
8.3.3.3.2 Obstructed (≤ 610 mm) side reach	Not Applicable	
8.3.4.1 Change in level	Not Applicable	
8.3.4.2 Clear floor or ground space	Not Applicable	
8.3.4.3.2 Forward approach	Not Applicable	
8.3.4.3.3 Parallel approach	Not Applicable	
8.3.5 Visibility	Not Applicable	
8.3.6 Installation instructions	Not Applicable	
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Not Applicable	
8.4.2.1 Means of operation of mechanical parts	Not Applicable	
8.4.2.2 Force of operation of mechanical parts	Not Applicable	
8.4.3 Keys, tickets and fare cards	Not Applicable	
8.5 Tactile indication of speech mode	Not Applicable	

Chapter **9: Web** *(see WCAG 2.x section)*

Notes:

Chapter **10: Non-Web Software**

Notes: this is a web-based application only and not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See [WCAG 2.x](#) section	See information in WCAG 2.x section
10.5 Caption positioning	Not Applicable	
10.6 Audio description timing	Not Applicable	

Chapter [11: Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See [WCAG 2.x](#) section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	Not Applicable	
11.5.2.4 Assistive technology	Supports	
11.5.2.5 Object information	Supports	
11.5.2.6 Row, column, and headers	Supports	
11.5.2.7 Values	Supports	
11.5.2.8 Label relationships	Supports	
11.5.2.9 Parent-child relationships	Supports	
11.5.2.10 Text	Supports	
11.5.2.11 List of available actions	Supports	
11.5.2.12 Execution of available actions	Supports	
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	
11.5.2.14 Modification of focus and selection attributes	Not Applicable	
11.5.2.15 Change notification	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
11.5.2.16 Modifications of states and properties	Not Applicable	
11.5.2.17 Modifications of values and text	Not Applicable	
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	
11.6.2 No disruption of accessibility features	Not Applicable	
11.7 User preferences	Not Applicable	
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See WCAG 2.x section (If not authoring tool, enter "Not Applicable")	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	
11.8.4 Repair assistance	Not Applicable	
11.8.5 Templates	Not Applicable	

Chapter 12: Documentation and Support Services

Notes: this a web-based application only and not subject to the requirements of this section. There are no support services embedded in the application that would require accessibility testing.

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not Applicable	
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not Applicable	
12.2.3 Effective communication	Not Applicable	
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: this is a web-based application only and does not fit the definition of an Information and Communication Technology (ICT).

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Not Applicable	
13.1.3 Sign relay services	Not Applicable	
13.1.4 Lip-reading relay services	Not Applicable	
13.1.5 Captioned telephony services	Not Applicable	
13.1.6 Speech to speech relay services	Not Applicable	
13.2 Access to relay services	Not Applicable	
13.3 Access to emergency services	Not Applicable	

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